



FSU College of Medicine Reset MEDID Password

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If you know your password

1. Go to <https://account.med.fsu.edu>
2. Log in to your account. If you do not know your password, go to the **“Forgot your password”** section below.

A screenshot of the 'Self-Service' login page. The page has a white background with a dark red header area containing the text 'Self-Service' and the Florida State University logo. Below the header, there are two input fields: 'Username' and 'Password'. Each field has a small icon to its right (a person icon for the username field and a key icon for the password field). At the bottom of the form, there is a dark red button labeled 'SIGN IN' and a link labeled 'Forgot your password?'.

3. If you are prompted to Enroll in Self-Service Password Reset, please go to the **“[Enroll in Self-Service Password Reset](#)”** section below, then return here.
4. Click the “Change password” link on the right of the screen.



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Your password expires in 178 days.

The password was changed yesterday.

CHANGE PASSWORD

5. Enter your old password, your new password, confirm it, and click “OK”:

A screenshot of a "Change password" dialog box. The title bar reads "Change password - [redacted]". The dialog contains three input fields: "Old password", "New password", and "Confirm new password". Each field has a password strength indicator and a visibility toggle (eye icon). Below the fields are three links: "GENERATE", "SPELL OUT", and "PASSWORD POLICY". At the bottom are two buttons: "OK" (dark red) and "CANCEL" (grey).



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Forgot your password?

1. Go to <https://account.med.fsu.edu>
2. Click on the “Forgot your password?” link.
3. Enter your MEDID and click Next.
 - a. If you get either of these messages, contact the Service Desk at 850-644-3664.
You are not enrolled for Password Self-Service.
There are no email addresses where the verification code can be sent to.
4. A verification code will be sent to your alternate email. Enter it into the system.
5. Answer the security questions you set up during Self-Service Password Reset.
6. Enter your new password.



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Enroll in Self-Service Password Reset

1. Go to <https://account.med.fsu.edu>
2. Log in to your account. If you do not know your password, call the MED Service Desk at 850-644-3664:

Self-Service

Username

Password

SIGN IN

Forgot your password?

3. You should be prompted to enroll immediately after signing in. Click “Enroll now”

Self-Service Password Reset

Please enroll for Password Self-Service.

This will enable you to reset your forgotten password and unlock your account without any assistance from the outside.

ENROLL NOW

LATER

4. If you are not prompted, click on the “Enroll” button on the right.

Enroll for self-service password reset.

This will enable you to reset your password if you forget it.

ENROLL NOW

5. Answer the security questions, specify your alternate (non-MED) email if it asks, and click “Save”



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6. Verify that your alternate email shows in the “My Properties” section and that the “Reenroll” and “Disenroll” options show on the Home page.

You are enrolled for password self-service.

This allows you to reset your password and unlock your account.

My properties [REDACTED]

ALTERNATE EMAIL ADDRESS TELEPHONES

Alternate Email Address

Mailbox (Other)

[REDACTED]@fsu.edu



You will now be able to reset your password without needing to contact IT.